

PATIENT BILL OF RIGHTS

Each patient has the right to:

- Be treated with dignity and respect.
- Receive complete and current information regarding his/her diagnosis, treatment and prognosis in terms he/she can understand. When it is not medically advisable to give the information to the patient, it will be made to the appropriate person on his/her behalf.
- Know the practitioner's name and specialty that is responsible for the coordination of care.
- Receive services regardless of age, race, religion, sex, social status, political beliefs, disability or diagnosis.
- Privacy and confidentially regarding information and records about his/her care and may approve or refuse to release information to any individual outside the Anderson Prosthetics & Orthotics as outlined in the notice of Privacy Practices.
- Expect Anderson Prosthetics & Orthotics to make a reasonable response to his/her requests.
- Obtain information on the relationship of Anderson Prosthetics & Orthotics to other health care and related institutions in so far as his/her care is concerned.
- Receive reasonable coordination and continually of care.
- Know the cost of care and treatment and receive an explanation of his/her financial responsibility upon request.
- Participate in decisions concerning his/her care and to refuse to participate in experimental treatment.
- Express dissatisfaction and suggest changes in any service without coercion, discrimination, reprisal, or unreasonable interruption of service.
- Receive information on Anderson Prosthetics & Orthotics policies for receiving, reviewing and resolving customer complaints.
- Be fully informed of Anderson Prosthetics & Orthotics policies, procedures, and charges for services including criteria for third party reimbursement and received an explanation of all forms that re requested to be signed

Patient Signature

Patient Name

Date